



Student Experience

# Getting Started

You will receive a Confirmation email acknowledging that you have registered for your upcoming course. Certain information, such as the Course Number, Title and Start Date will be specific to the course you register for.

➤ Below is a generic version of what the email will look like:

This class uses secure PDF course materials delivered via OnSecure.

Please access your courseware in advance of your class start date because the registration and download process will take a few minutes to complete.

First time users will be asked to create a password, and your registration email is your user name.

[Access Your Files](#)

Step by step instructions are provided when you access your courseware.

Questions? Contact OnFulfillment based on your region: [Europe, Middle East, Africa](#) | [Asia Pacific](#) | [Americas](#).

To access your courseware, click on the “Access Your Files” link in the email.

[Access Your Files](#)

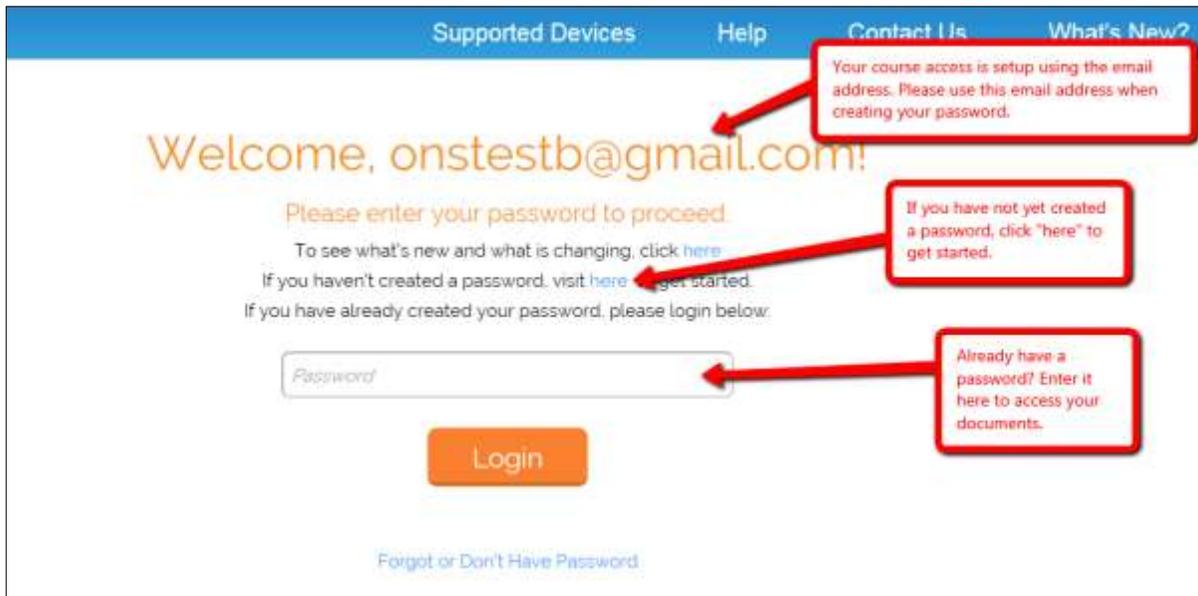
A new browser page will open. You will be prompted to create a password.

If you have already created a password you will be prompted to log in.

# How do I create a password?

Your course access is setup using the email address. Please use this email address when creating your password. It is important to use the email address that was used for the course access. This email can be seen on the previous screen. Click the back arrow to view this screen again if you are not sure of the email address

Enter a new password and confirm the password. A valid password is 6-20 characters, with at least 1 letter and 1 digit. Special characters allowed. Click Create Account & Access Your Documents.



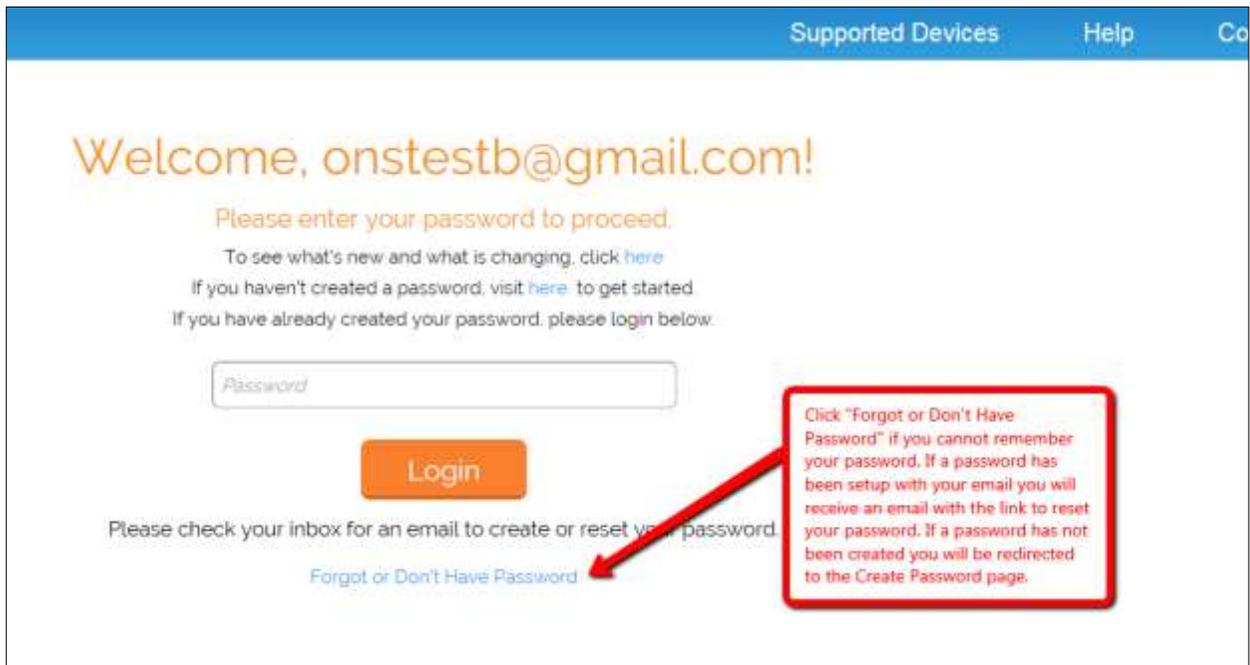
This screenshot shows a login page with a blue header containing links for "Supported Devices", "Help", "Contact Us", and "What's New?". The main heading reads "Welcome, onstestb@gmail.com!". Below this, instructions state: "Please enter your password to proceed. To see what's new and what is changing, click [here](#). If you haven't created a password, visit [here](#) to get started. If you have already created your password, please login below:". A text input field labeled "Password" is followed by an orange "Login" button and a blue link "Forgot or Don't Have Password?". Three red callout boxes provide additional instructions: the first points to the email address, the second points to the "here" link for new users, and the third points to the "Password" input field.



This screenshot shows a password creation page with a blue header containing links for "Supported Devices", "Help", and "C". The OnSecure logo, featuring a padlock with a checkmark, is at the top. The heading reads "Welcome to OnSecure". Below it, text says: "In order to access your documents, please provide the following information to create a password for you". A link "To see what's new and what is changing, click [here](#)" is present. There are three input fields: "Email Address", "Create Password", and "Confirm Password". A large orange button labeled "Create Account & Access Your Documents" is below the fields. At the bottom, it says "If you have already created a password, click [here](#) to login." and a blue link "Login or recover your password". Two red callout boxes provide instructions: one points to the "Email Address" field, and another points to the "Create Password" and "Confirm Password" fields.

# Forgot your password?

Click "Forgot or Don't Have Password" if you cannot remember your password. If a password has been setup with your email you will receive an email with the link to reset your password. If a password has not been created you will be redirected to the Create Password page.



Supported Devices Help Co

Welcome, onstestb@gmail.com!

Please enter your password to proceed.

To see what's new and what is changing, click [here](#)

If you haven't created a password, visit [here](#) to get started

If you have already created your password, please login below.

Login

Please check your inbox for an email to create or reset your password.

[Forgot or Don't Have Password](#)

Click "Forgot or Don't Have Password" if you cannot remember your password. If a password has been setup with your email you will receive an email with the link to reset your password. If a password has not been created you will be redirected to the Create Password page.



 OnSecure

Welcome to the OnSecure!

To create or enter a new password, please click [here](#).

Please contact [training@onfulfillment.com](mailto:training@onfulfillment.com) if you have any questions.

Thank you for using OnSecure.

The Password Reminder email contains a link to reset your password. Click "here".

Enter a new password and confirm the password. A valid password is 6-20 characters, with at least 1 letter and 1 digit. Special characters allowed.

The screenshot shows the OnSecure Password Reset page. At the top right, there are links for "Supported Devices" and "Help". The main heading is "OnSecure Password Reset" with a lock icon and an arrow. Below the heading, it says "Please enter a new password for onstestb@gmail.com in both fields below." There are two input fields: "Create Password" and "Confirm Password". A blue information icon is next to the "Create Password" field. Below the fields is an orange "Create Password" button. At the bottom, it says "If you have already created a password, click here to login." and "Login or recover your password".

Supported Devices Help

 OnSecure

**OnSecure Password Reset**

Please enter a new password for onstestb@gmail.com in both fields below.

To see what's new and what is changing, click [here](#)

Create Password 1

Confirm Password

Create Password

If you have already created a password, click [here](#) to login.

[Login or recover your password](#)

The email that you are registered with for the documents is noted in this Password Reset Link.

Enter a new password and confirm the password. A valid password is 6-20 characters, with at least 1 letter and 1 digit. Special characters allowed. Click Create Password.

# Welcome to OnSecure



Most OnSecure user prefer to download their documents for “offline” viewing. To enable document downloads you must install a software add-on provided by WatchDox. This process will take just a few minutes. To download the add-on click on the Download the Watchdox software add-on link on your screen (Sample image below) for additional information on the support devices and download process please refer to the Support Devices tab.



If you are in a hurry you can skip the downloading of the add-on and go directly to view your documents online. We suggest that you bookmark the current page so you can return to install the software add-on before attempting to download your document. To skip the downloading of the add-on click on the Skip Downloading & View Documents Only link on your careen (sample image below)

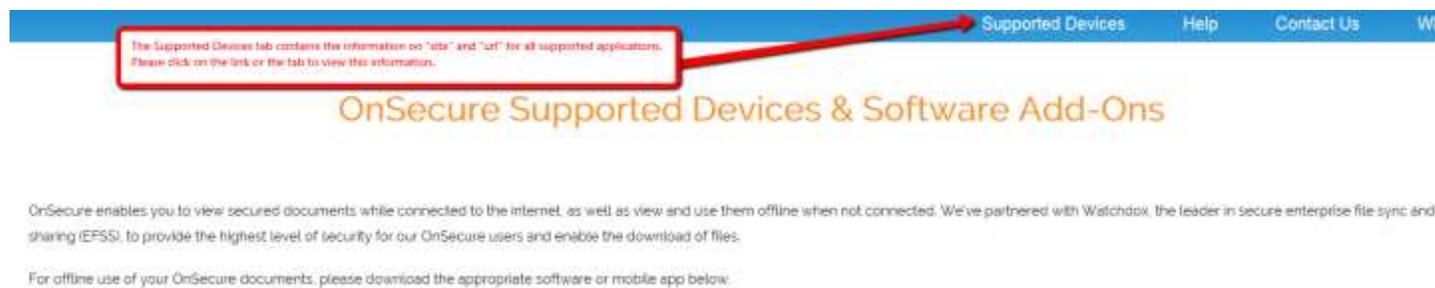


# What “site” or “url” that should be used?

Please note that the information to enter in the “Site” window is as follows:

onfulfillment.watchdox.com

More information can be found in the Supported Devices tab. This contains the information on “site” and “url” for all supported devices/applications. Please click on the [Support Devices](#) link or tab to view this information.



## Questions?

For answers to your questions please refer to the [Support Devices](#) or [Help](#) tab for additional information.



Still need help? Reach out to us based on your region at

[Europe, Middle East, Africa](#) [Asia Pacific](#) [Americas](#)